



# CASE STUDY

## ABOUT THE TOWN OF BRUSLY

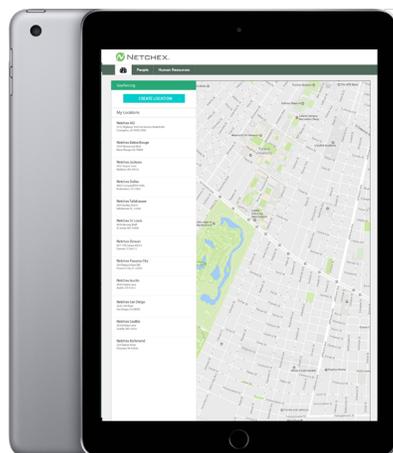
The Town of Brusly is located in West Baton Rouge Parish in Louisiana. A small and friendly town on the west side of the Mississippi River, their population of over 2,000 residents take great pride in their history and community.

- Based In:** Louisiana
- Industry:** Government
- Employee Count:** 20-30
- Previous Provider:** CYMA

## LIFE BEFORE NETCHEX

We work closely with Blaine Rabalais, the Town Clerk and Human Resources Director for the small town of Brusly. When he's not attending local sporting events, Blaine is navigating Netchex and keeping his town compliant and paid on time.

Prior to Netchex, the Town of Brusly was utilizing CYMA software, a payroll processing and accounting platform, as well as performing their other human resources duties in-house. Blaine was finding himself lost in piles of paperwork, having to sift through, organize and keep track of all of it. The Town of Brusly was looking to decrease their manual processes and decrease the clutter on their desks, as well as a great service and support solution.



## WHY WE WERE (AND ARE) THE BEST SOLUTION

For Blaine, the switch to Netchex has been a **“world of a difference. Netchex has saved us so much time and paper.”** As both the Town Clerk and Human Resources Director, Blaine needs to keep his plate as clear as possible. All of that time digging through paperwork and keeping it organized can now be put back into Blaine's day to focus on other areas of his work and the day-to-day changes and occurrences that HR directors encounter.

When using Netchex, Blaine's favorite feature is our **Time and Attendance** platform. We know that time is money, and for that reason, Netchex monitors excessive absences, overtime and unscheduled work, and also uses your archived data to forecast labor costs. Our time collection options include customized web-based clock capabilities, timesheet entry for salaried staff, and ethernet badge and biometric devices. For Blaine, he loves the **“self time card approvals - it leaves the mistakes on the employee's shoulders.”** This option leaves your employees accountable for their time, taking a burden off his shoulders and easing his workload.

In the event he runs into an issue, Blaine can trust the level of support that Netchex brings to our clients. With our team-based approach to service, each client is assigned a specific service team dedicated to managing and servicing their account. These levels of attention and familiarity with our clients is what makes our service and efficiency unmatched in the industry.



**Netchex Services:**

- ✓ Time & Attendance
- ✓ Employee Self-Service
- ✓ Management Self-Service
- ✓ Full Tax Admin
- ✓ PayCard