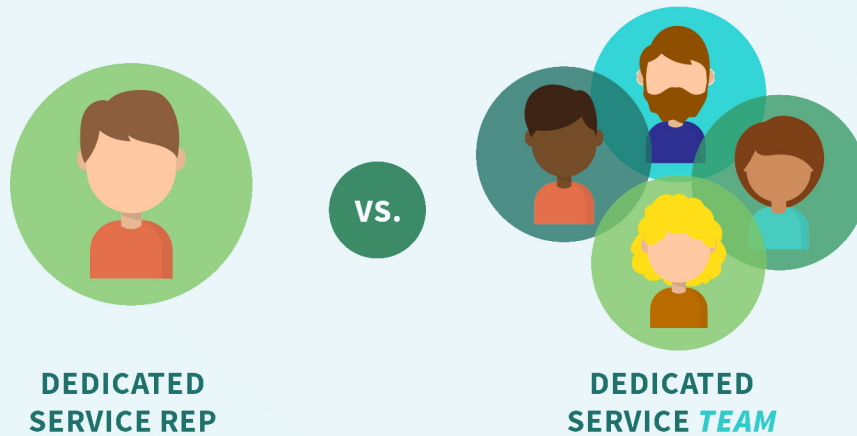


## THE DIFFERENCE IN SERVICE

Other payroll companies may promise you a “dedicated” representative - which sounds great, at first. But what if that representative gets promoted, goes on vacation, is out sick, or even terminated? What happens to your calls, emails and issues?

**Netchex is one of the only Human Capital Management companies to offer you a devoted team of individuals that are familiar with your business.**



As a Netchex client, you get three different direct lines to your service team:



### DEDICATED PHONE NUMBER

*No call centers. Strictly in-house Netchex service reps.*



### TEAM EMAIL

*Your Service team's unique email address.*



### ONLINE PORTAL

*Submit a case or read tips from other users through our community portal.*

## WHY OUR SERVICE MODEL WORKS



The Netchex service teams are led by experienced, insightful Client Advocates, whose main goal is to provide a consistent level of proactive, professional support to our clients.

Because each of our service teams are assigned a specific group of clients, our Advocates and representatives are more familiar with your account, as well as your industry. **This specialization increases efficiency in solving your unique problems, putting valuable time back in your day.**